Papa Murphy’s Online Ordering
How to Navigate and What to Expect . . .

Go to https://www.papamurphys.com

Click on Find Your Store

Enter your zip code or your city and state

Select the distance

Click “Find your Store”

If your local store has online ordering available it will say “ORDER NOW” and be tomato red.

Click on “Order Now” to begin the ordering process

If the store does not have online ordering available it will say “CALL STORE TO ORDER” and faded.

If there is a location opening soon, “OPENING SOON” will appear above the faded button.

The store is almost ready to open. Keep checking back.
To order a pizza, select one of our pizzas or Create Your own.

You can scroll down through each category or you can skip through to the category by clicking on the category from the title bar below...

To order a Medium Size pizza, contact your local store

To make modifications to your pizza, click

(Please note: If you are customizing ingredients on a Papa Murphy’s pizza recipe, you can only change two ingredients)

Anything with a beside it can be customized

Click on the to bring up the selection boxes

When you are finished with your modifications, click to get back to the main customization page

To order a Family Size pizza, without any modifications, click on

To order a Large Size click on the down arrow next to and select
For dough . . .

For size . . .

For sauce . . .

Choose your sauce from these four sauces
For toppings...

Uncheck box if you want to remove topping completely

Click these tabs to choose between your cheeses, meats and veggies

Extra toppings will cost extra

Confirm your selection(s)

Click to modify quantity of topping (if you want half and half or if you want light or extra)

Click CONFIRM

Click CLOSE (*) or DONE when all modifications have been made

Click ADD TO CART to add pizza to cart

Repeat process for any additional pizzas you order

Click , then click CHECKOUT when you are ready to purchase

Click X to remove an item from your cart

Final pricing will be shown on the payment page
Log in to registered account,
Create an account or
Continue to check out as a Guest

Note: Our website and our mobile app are not connected at this time. Each will require a unique email address.

For password resets, please try these steps to reset your password:
1. Click on Forgot Your Password
2. Enter your email address and click on submit
3. If the system does not recognize your email you will need to create a new account
4. Please check your inbox for a new link to reset your password. If you do not see the email, we recommend you check your spam folder to see if your mail was not sent there. Follow the instruction on the email to reset your password.
5. If the password reset does not work, please let us know. You can contact us at 844-260-2501 or fill out a web form on the "Contact Us" page of our website. Let us know that you have tried the password reset and it did not work.

For issues while attempting to change or delete your username:
1. Unfortunately at this time we are unable to delete or modify usernames or email addresses that have been entered in our online ordering system.
2. An account with a different email address will be needed to begin a new account.
3. We cannot delete accounts from the online system. Your old account will remain inactive. The only person that can access that account is you.
4. For all accounts, Papa Murphy's only stores the last four digits of any credit card that was on file so any of your financial information stored with us will not be compromised.
5. We cannot delete a credit card from your account.
6. As a customer you may always opt to check out as a guest to complete your online order.
If you are checking out as a guest . . .

<table>
<thead>
<tr>
<th>ABOUT YOU</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Your Email*:</td>
<td>Enter</td>
<td></td>
</tr>
<tr>
<td>Phone Number*:</td>
<td>Enter</td>
<td></td>
</tr>
<tr>
<td>First Name*:</td>
<td>Enter</td>
<td>Last Name*:</td>
</tr>
</tbody>
</table>

Choose your communication preferences and confirm that you are over 18

Orders can only be placed by someone 18 years or older

Confirm your . . .

<table>
<thead>
<tr>
<th>PICK UP LOCATION</th>
<th>PICK UP DATE</th>
<th>PICK UP TIME</th>
</tr>
</thead>
</table>

Select NEXT
Enter payment information

**PAYMENT**

Name as it appears on card:

Credit Card Number:

Expiration Date:  
Security Code: 123

Credit Cards Accepted Online:

MasterCard  VISA

**To Place an order using EBT please call the store directly**

You can find your three digit security code on the back of your card.
Confirm your . . .

BILLING INFO

Your Email*

First Name*   Last Name*

Address 1*   Address 2*

City*   State*   Zip Code*

PhoneNumber*

Enter your promo code

Click “Apply”

Tips for using promo codes

1) Always enter the code exactly as it is listed. For example, if it reads SAVE50, it needs to be in all caps with no spaces.
2) The code will not apply to pizzas that are already on special. For example, if a pizza is being advertised with a sale price, the code will not work.
3) Multiple discounts cannot be applied to one order.
4) Make sure that there are no exclusions listed on the promotional code. The offer you received should include what pizzas are excluded.
5) The offer may not be available in your area. Please check with your Papa Murphy’s franchise to confirm if they are accepting the offer.
6) The offer is valid for pizzas only. It is not valid with salads, cookie dough or any side items.

After you click apply you will see a message stating the code has been applied to your order. If the code does not work there will be an error message below the Enter Code field.

Please note: if your total price did not change, the promo code may be expired or the item(s) you ordered may not be eligible for the discount.

When order is ready to submit, click

SUBMIT ORDER